

QUALITY POLICY OF BMZ GERMANY GMBH

Highest quality is no coincidence—it is the result of responsibility, systematic approach, and passion.

BMZ Germany GmbH is a leading provider of intelligent energy and battery storage solutions based on innovative lithium-ion technologies. Our mission is to develop, produce, and deliver products and services of the highest quality that are safe, reliable, and sustainable.

As part of our certified quality management system in accordance with ISO 9001:2015, we are committed to the following principles:

1. Customer focus

Customer satisfaction is at the heart of everything we do. We identify requirements early on, develop tailor-made solutions, and strive not only to meet expectations, but to exceed them.

2. Quality as a management task

Our managers exemplify quality, create clear structures, and promote a culture of responsibility, transparency, and continuous improvement at all levels.

3. Continuous improvement

We view our quality management system as a dynamic tool for the continuous improvement of our processes, products, and services. Feedback from customers, partners, and employees is actively incorporated into our optimization processes.

4. Process orientation and risk awareness

Our business processes are regularly analyzed, monitored, and improved. Risks and opportunities are systematically identified and managed to ensure stability, efficiency, and innovation.

5. Qualifications and commitment of employees

Our employees are the foundation of our success. We invest in their training, promote their development, and empower them to take responsibility. Every contribution counts.

6. Supplier integration and partnerships

We work closely with our suppliers and partners to ensure a common basis for quality. Long-term, trusting relationships form the foundation for stable supply chains and sustainable growth.

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7. Sustainability and social responsibility

For us, quality also means acting in an environmentally and socially responsible manner. We are committed to resource-efficient production, protecting the environment, and respecting human rights throughout our entire value chain.

This quality policy is regularly reviewed, adjusted as necessary, and communicated to all employees and relevant stakeholders. It forms the binding framework for our quality objectives.



Geschäftsführung

Thom Norman
CEO BMZ Germany GmbH

Karlstein am Main, 25.06.2025